SAN JUAN OAKS
GOLF CLUB

THE OAKS CLUB

San Juan Oaks Golf Club | 2027 Membership Packet

Rules & Regulations · Oaks Rewards Program · Membership Application

Rules & Regulations 2027

Membership Application & Eligibility

Membership in The Oaks Players Club ("the Club") is open to individuals aged 18 and older who remain in good standing with San Juan Oaks Golf Club ("San Juan Oaks" or "the Club"). Applicants must submit a completed and signed Membership Application acknowledging these Rules & Regulations. A valid credit card must be placed on file, and full payment is required prior to activation of benefits. The Club reserves the right to verify application information, approve or deny any application at its sole discretion, and issue refunds without interest. Submission of the signed application constitutes agreement to these terms.

Membership Term, Fees & Program Administration

Membership is valid from January 1 – December 31, 2027 and requires a one-time annual payment. All membership fees are non-refundable, non-transferable, and non-assignable. Program details, pricing, and benefits are subject to change or discontinuation at the sole discretion of the Club with reasonable notice.

Facility Access & General Policies

San Juan Oaks Golf Club is open daily to the public. Access to facilities may be restricted during tournaments, private events, or course maintenance. Members and guests must comply with all posted rules and directions from Club staff. Failure to do so may result in suspension or termination of privileges.

General Conduct & Operations: Members and guests must conduct themselves courteously and respectfully toward staff and other patrons. Hours of operation may vary without notice. Parking is permitted only in designated areas. The Club maintains a smoke-free environment throughout the property.

Food & Beverage: Outside food, beverages, and alcohol are strictly prohibited. All consumables must be purchased through the Club.

Animals: Only service animals, as defined under applicable law, are permitted on Club property.

Golf Course Rules & Etiquette

All golfers must check in at the Golf Shop before play and adhere to standard course etiquette, including proper pace of play, respect for staff direction, and maintenance of course conditions (repairing divots, raking bunkers, and observing the 90-degree cart rule).

Dress code requires collared shirts; denim, gym shorts, and tank tops are not permitted. A maximum of four players per group is allowed, and range balls are for range use only. Drivers must hold a valid driver's license, and personal golf carts are prohibited.

A full list of course policies and player guidelines is available on the San Juan Oaks Golf Club website.

Tee Times, Cancellations & No-Shows

Tee times may be booked up to 14 days in advance. Cancellations must be made at least **48 hours** before the scheduled time to avoid charges. Failure to cancel or appear may result in applicable fees and/or temporary suspension of booking privileges.

Terms & Conditions

By submitting an application and/or payment, the Member agrees to abide by all Rules & Regulations herein and any additional policies issued by the Club, including the 2027 Oaks Rewards Program Terms below. The Club reserves the right to modify, suspend, or terminate this program or its benefits at any time with reasonable notice.

All annual fees are final and non-refundable.

New for 2027: Oaks Rewards

Oaks Rewards is San Juan Oaks' 2027 golf loyalty pilot for active Oaks Club members. Play more paid golf, earn points, and redeem them for free rounds. The program year runs J**anuary 1 – December 31, 2027**.

Rewards at a Glance

What earns points?	Your own eligible, fully paid Oaks Club member green fee.
What can points buy?	Eligible San Juan Oaks golf rounds only.
Can I use some points and pay the balance?	No. You must have enough points for the entire eligible golf item.
Do public dynamic rates earn points?	No. You may choose the lower public direct rate, but it does not earn or redeem points.
Do guest rounds earn points?	No.
Can points be transferred or cashed out?	No.
When do 2027 points expire?	December 31, 2027, subject to applicable law.

Who Is Eligible

Active 2027 Associate, Players and Elite Oaks Club members in good standing.

You must have an identifiable customer profile in Club Caddie, and your member profile must be attached to the eligible golf transaction.

Points are personal to the member account. Household members, guests and other golfers may not combine, pool, sell, gift or transfer points between accounts.

San Juan Oaks may require reasonable identification or account verification before redemption.

2027 Welcome Bonus

Welcome bonus points are promotional Oaks Rewards points credited as part of the 2027 membership program. They are not redeemable for cash and may be used only under the redemption rules below.

Membership Level	Associates	Players	Elite
2027 Welcome Points	500 points	1,000 points	1,500 points

How You Earn Points

In 2027, Oaks Rewards is golf-only. You earn approximately 5% of your eligible paid Oaks Club member green fee, converted to whole points based on the rate item assigned in Club Caddie.

- Points are earned only on the named member's own eligible, fully paid Oaks Club member green-fee item.
- Points are **not** earned on an accompanied guest's golf, even when the member pays for the guest.
- Points are **not** earned on public dynamic/direct rates, GolfNow or other third-party rates, promotional rates, tournament or outing rates, group rates, complimentary rounds, rain-check redemptions, replay/special rates unless specifically designated, or any round paid with Oaks Rewards points.
- Points are **not** earned on practice-facility access, merchandise, food and beverage, alcohol, lessons, rentals, event fees, membership dues, gift cards, taxes, gratuities or other non-golf purchases.
- If the current San Juan Oaks direct public rate is lower than your member rate, you may choose the lower public rate under Member Price Protection. That transaction will not earn points.
- Points are credited only after the qualifying transaction is completed and recorded by Club Caddie. Club Caddie/San Juan Oaks transaction records control in the event of a discrepancy, subject to correction of documented errors.
- Major-holiday member-rate items earn points only if San Juan Oaks specifically configures those items as eligible.

How You Redeem Points

- Points may be redeemed only for eligible San Juan Oaks golf-rate items designated for Oaks Rewards redemption.
- You must have the full number of points required for the selected golf item. Partial point redemptions are not permitted.
- Points + cash, points + credit card, or any other split-tender redemption is not permitted.

A points redemption covers only the eligible golf item assigned to that threshold. It does not create a cash credit or remaining balance.

Points do not guarantee tee-time availability. All tee times remain subject to course availability, closures, maintenance, events, pace-of-play controls and other operating restrictions.

Unless San Juan Oaks expressly designates otherwise, redemption is not valid for major holidays, tournaments, outings, shotguns, special events, group contracts or other special-rate inventory.

A round paid entirely with Oaks Rewards points earns zero new points.

2027 Earn & Redemption Schedule

Rate	Associate			Players			Elite		
	Member Price	Points Earned	Points to Redeem	Member Price	Points Earned	Points to Redeem	Member Price	Points Earned	Points to Redeem
Mon–Thu	$95	48	950	$79	40	790	$65	33	650
Twilight Mon–Thu	$75	38	750	$69	35	690	$59	30	590
Friday	$119	60	1,190	$105	53	1,050	$95	48	950
Twilight Friday	$85	43	850	$79	40	790	$69	35	690
Saturday	$149	75	1,490	$135	68	1,350	$125	63	1,250
Twilight Saturday	$110	55	1,100	$99	50	990	$89	45	890
Sunday	$139	70	1,390	$125	63	1,250	$115	58	1,150
Twilight Sunday	$95	48	950	$85	43	850	$75	38	750

Cancellations, Refunds, Rain Checks and No-Shows

If an eligible paid transaction is refunded or cancelled, points earned from that transaction are reversed or adjusted in accordance with the transaction actually refunded.

If a points-paid round is cancelled within San Juan Oaks's applicable cancellation policy and the system restores points, restored points retain their original 2027 expiration date. Late cancellations and no-shows remain subject to San Juan Oaks's tee-time cancellation/no- show policy. Points may be forfeited when the underlying golf item is forfeited under that policy.

Rain checks, partial refunds or partially played rounds may result in a proportional points adjustment or return as supported by Club Caddie and San Juan Oaks policy.

Expiration, No Cash Value and Transfer Restrictions

ALL 2027 OAKS REWARDS POINTS ARE SCHEDULED TO EXPIRE AT THE END OF THE 2027 PROGRAM YEAR ON DECEMBER 31, 2027. UNUSED POINTS DO NOT ROLL OVER TO 2028.

Points have no cash value and are not redeemable for cash, checks, gift cards, account credit or change.

Points may not be sold, bartered, assigned, inherited, transferred or combined with another account, except where required by applicable law.

Closing, cancelling, refunding or chargebacking a membership may result in forfeiture of unused promotional points to the extent permitted by law.

Member Price Protection and Other Discounts

Oaks Club Member Price Protection is separate from Oaks Rewards. A member may choose the lower of the applicable member rate or the current San Juan Oaks direct website rate. If the lower public rate is selected, Oaks Rewards points are not earned or redeemed on that transaction.

Oaks Rewards may not be stacked with promo codes, GolfNow/third-party offers, tournament or group rates, complimentary rounds, or other discounts unless San Juan Oaks expressly states otherwise.

Errors, Misuse and Program Administration

- San Juan Oaks may correct points that were posted, duplicated, deducted or restored in error, including errors caused by system configuration, transaction reversal or duplicate customer records.
- San Juan Oaks may suspend or remove points obtained through fraud, abuse, manipulation, unauthorized account access, resale, transfer, false identity, chargebacks or other misuse.
- Club Caddie and San Juan Oaks transaction records will be used to resolve point- balance questions. Please raise a suspected discrepancy promptly so the underlying transaction can be reviewed.
- San Juan Oaks may modify eligible items, future earning rules, redemption procedures or program administration when reasonably necessary for operations, technology, legal compliance or abuse prevention. Material changes will be communicated when practicable and applied subject to applicable law.
- The program may be suspended or discontinued if Club Caddie functionality, legal requirements or business conditions make continued operation impractical. Any treatment of existing points will be subject to applicable law and communicated by San Juan Oaks.

THE OAKS CLUB

Application 2026

Applicant Information

Date:

_____

Name:

_____

Address:

_____

City:

_____State: _____ Zip: _____

Primary Phone:

_____

Secondary Phone:

_____

Email:

_____

Date of Birth:

_____

(required to sign-up for NCGA Handicap (GHIN) through San Juan Oaks)

Membership Type : All Valid Jan 1-Dec 31, 2027

☐ **Elite Membership – $1299**
Total paid $_____ Date:_____

☐ **Players Membership – $499**
Total paid $_____ Date:_____

☐ **Asssociate Membership – $199**
Total paid $_____ Date:_____

☐ **Trilogy Membership – $199.**
Total paid $_____ Date:_____

Credit Card Authorization

Name on Card:

_____

Card Number:

_____

Expiration Date: _____ CVV: _____ Zip: _____

Acknowledgment

By signing below, I confirm I have read and agree to the Terms & Conditions and the 2027 Oaks Rewards Program Terms, and I authorize San Juan Oaks to charge the credit card provided for the amount(s) indicated as well as any no-show penalties.

Signature: _____ Date: _____